

DPO Minimum Terms and Conditions (T & C's)

1. Detailed description of goods and/or services

Namibia Aviation Services T/A Windhoek Flight Training Centre is a business in the Aviation industry that offers Charter Flights.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 1 day and delivery confirmed by way of email notification.

3. Return and Refunds policy

The provision of goods and services by Namibia Aviation Services T/A Windhoek Flight Training Centre is subject to availability. In cases of unavailability, Namibia Aviation Services T/A Windhoek Flight Training Centre will refund the client within 30 days as specified on the accepted quotation by the Client.

4. Customer Privacy policy

Namibia Aviation Services T/A Windhoek Flight Training Centre shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: <http://www.lawsouthafrica.up.ac.za/index.php/current-legislation>.

5. Payment options accepted

Payment may be made via Visa and MasterCard, or by bank transfer into the Namibia Aviation Services T/A Windhoek Flight Training Centre bank account, the details of which will be provided on request.

6. Card acquiring and security

Card transactions will be acquired for Namibia Aviation Services T/A Windhoek Flight Training Centre via DPO Pay who are the approved payment gateway for Namibian Acquiring Banks. DPO uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website.

7. Customer details separate from card details

Customer details will be stored by Namibia Aviation Services T/A Windhoek Flight Training Centre separately from card details which are entered by the client on DPO's secure site.

8. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollar (NAD).

9. Responsibility

Namibia Aviation Services T/A Windhoek Flight Training Centre takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

10. Country of domicile

This website is governed by the laws of Namibia. Namibia Aviation Services T/A Windhoek Flight Training Centre chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature PO Box 80876, Windhoek

11. Variation

Namibia Aviation Services T/A Windhoek Flight Training Centre may, in its sole discretion, change this agreement or any part thereof at any time without notice.

12. Company information

This website/app is run by close corporation based in Namibia trading as Namibia Aviation Services T/A Windhoek Flight Training Centre and with registration number CC-2000/1001 and Martinus Dreyer (Member).

13 Namibia Aviation Services T/A Windhoek Flight Training Centre contact details

Company Physical Address: NAS/WFTC Facilities, Eros Airport.

Email: info@flywftc.com

Telephone: +264 61 238191